

QualityNet Identity Management System (QIMS): What You Need to Know

Due to the sensitivity of the data available in CROWNWeb, users need to follow a new account creation process. That process is defined in the new QualityNet Identity Management System (QIMS). This document will give you a quick overview of what **QIMS** is and the basics that you need to know.

What is QIMS?

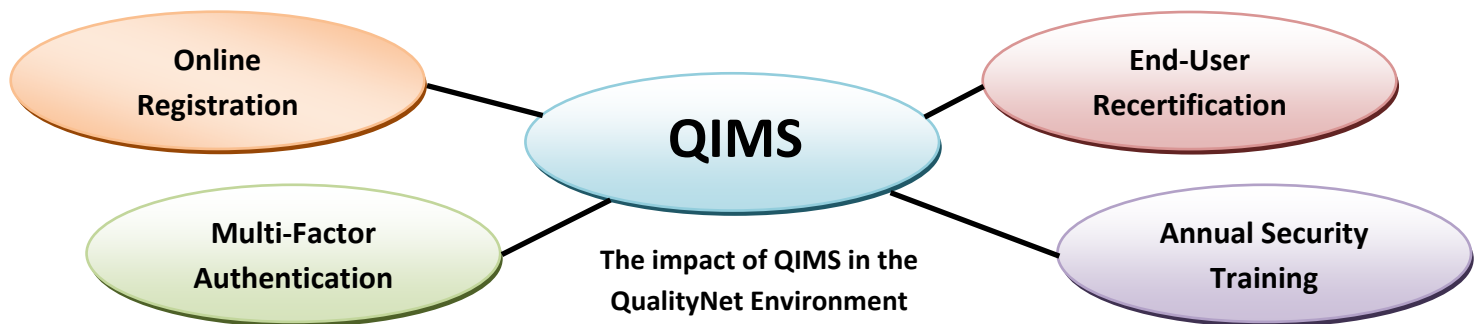
The QualityNet Identity Management System (QIMS) is an account management system that provides an identity credential to each user, and assigns that user to the QualityNet application they are requesting access to, which includes CROWNWeb. It is the Identity Management security service (IdM) that will capture the information collected during the registration process. This new IdM security service replaces the previously-used QualityNet Identity Provisioning System (QIPS), and provides a more robust and secure account management service. The system will comply with Federal Section 508 accessibility requirements, meet FISMA security mandates, and will also collect the additional information needed to meet the new multi-factor authentication requirement.



QIMS vs. QIPS: What's the Difference

The QIMS system includes many tasks that are identical to the old QIPS registration processes, such as the activation of new accounts, the breakdown of various roles, and the ability for a user to change their password. However, the new QIMS system introduces a few elements that will help to increase system security by only allowing authorized personnel who are fully vetted to access CROWNWeb. QIMS includes:

- Online registration to collect user demographic information for security purposes
- Automated workflow for application approvals and account activation
- Efficient vetting processes with less paperwork
- Streamlined help desk assistance for resetting passwords and unlocking accounts
- Automated annual recertification of User IDs
- Forgotten password reset mechanism



QIPS/QIMS Users: What Will You Need to Do?

Although QIMS performs many of the same functions as the previous QIPS system, it is an entirely new Identification and Authentication system and will require account maintenance for both new and existing users.

Existing QIPS Users

It is planned that existing users will log into QIMS using their existing QIPS account login information, which will be migrated over to the QIMS system. Once logged into QIMS, these users will be prompted to update any of the new required security information, as well as the information needed for the new multi-factor solution.

New QIMS Users

New users will need to start an online registration process, where information will be collected online to generate a QIMS account form that will be signed by the user and their manager.

QIMS – Next Steps

As requirements and procedures for creating new accounts and updating existing QIPS accounts are established, www.projectcrownweb.org will be updated with this information as quickly as possible to ensure that ample time is given for potential CROWNWeb users to familiarize themselves with the new process and prepare their accounts for the Phase III and the National Implementation of CROWNWeb.