



CRAFT

APRIL 2010 NEWSLETTER



Web Resources

- [Consolidated Health Informatics](#)
- [HIPAA Regulations](#)
- [CROWNWeb Learning Management System \(LMS\)](#)
- [NPI Governance](#)

Coming Events

- CRAFT Call
(April 15, 2010 - 3:30PM to 4:30PM ET)

Receive Project CROWNWeb Updates!

Stay in the loop with the latest CROWNWeb news, development efforts, requirements, tips, and more by signing up to receive weekly Project CROWNWeb Updates. You will receive short, informative messages sent directly to your email address (similar to a LISTSERV). These notifications will contain information related to the CROWNWeb system's national release, learning events, and more. Opt-in to receive these announcements by creating a new CROWNWeb Learning Management System (LMS) account. If you currently have an LMS account, request to receive these alerts by updating your current LMS account information. Create or update your LMS account by visiting the [Project CROWNWeb website](#) and clicking the LMS account buttons on the homepage.

Multi-Factor is Coming...

Due to the sensitive nature of the information in CROWNWeb and requirements for federal data systems, CMS is currently enhancing the system's safety measures by implementing a multi-factor security protocol.

What is Multi-Factor?

Multi-factor authentication is a security system in which more than one forms of authentication are [used] to verify [a user's identification]. *www.techtarget.com

Familiar examples of multi-factor authentication include:

Online banking (picking a custom image); ATMs (presenting a magnetic card); Telephones (receiving a call-back with a code).

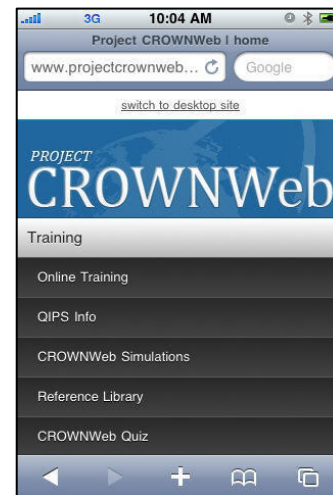
Learn more about multi-factor authentication and CMS' plans moving forward by registering for their **Multi-Factor Authentication in CROWNWeb WebEx** on June 24, 2010. Access the registration page at www.ProjectCROWNWeb.org; click on the Presentations link under Communications.

Project CROWNWeb Goes Mobile!

You will soon be able to access a mobile version of the Project CROWNWeb website on your web-enabled mobile device.

The website will automatically recognize when you are attempting to access it via a mobile device, and will format the pages to appear as a mobile version. Users will also have an option to view the website as a desktop version.

Grab your mobile device and visit the [Project CROWNWeb website!](#)



Dr. Crown's FAQ of the Month

Dear Dr. Crown: I'm trying to access my QIPS account, but I forgot my password and have locked myself out of my account. Who should I contact to get my locked QIPS account re-activated? – Locked Facility Editor

Dear Locked Facility Editor: You have two options to getting your account unlocked. You can contact either your appointed QIPS Security Administrator or the CROWN Help Desk. When contacting the CROWN Help Desk, you must correctly answer the authentication questions you answered during your account registration.